



EXTERNAL PERSONAL DATA MANAGEMENT POLICY

NATUREX gather and process your personal information in accordance with this privacy policy and in compliance with the relevant data protection regulation laws. The protection of your data is important to us.

This policy provides you with the necessary information regarding your rights and our obligations, and explains how, why and when we process your personal data.

NATUREX SA office is at 250, Rue Pierre Bayle, BP81218, 84911 Avignon, Cedex 9 France and we are registered at RCS Avignon under company registration number 384 093 563.

Information which we collect

NATUREX processes your personal information under performance of a contract so that we are able to do business with you or in compliance with regulatory obligations or collected in the legitimate interest for NATUREX.

We will never collect any unnecessary personal data from you and do not process your information in any way other than as specified in this policy.

The personal data that we may collect from is:

- Name
- Business Address
- Business email
- Business mobile phone number
- Business phone number
- Bank details/Accounting data

How we use your personal data

NATUREX takes your privacy very seriously and will never disclose, share or sell your data without your consent.; unless required to do so by law. We only retain your data for as long as is necessary and for the purpose(s) specified in this policy. The purpose(s) and reason(s) for processing your personal data are detailed below:

Please note this is not an exhaustive list

- In the performance of a contract
- As part of our legal obligation for business accounting purposes
- In order to have a relevant business contract with you

Personal data collected are stored by NATUREX in accordance with data protection regulations and not exceeding the legal time limits.

You are entitled to object to this processing at any time for legitimate reasons.

However, your objection may, in practice and depending on the case, have a significant impact on our relationship business with you. working conditions. For example, if NATUREX cannot use the personal data required to create your customer profile, it will be difficult for you to receive products, materials or services.

Sharing and disclosing your personal data

We do not share or disclose any of your personal information without your consent other than for the purposes specified in this policy or where there is a legal requirement.

As NATUREX is located in different countries, your personal data may be transferred – for the different purposes cited in this policy, to entities of the NATUREX group and potentially to service providers.



The list of countries in which the companies of the NATUREX group are located can be accessed on the site <http://www.naturex.fr/Le-groupe/Notre-groupe#Dans-le-monde>.

The performance of this subcontracted processing will be governed by a contract binding the subcontractor to the data processing manager and that will provide in particular that:

- the subcontractor must act solely on instructions from the data processing manager
- the subcontractor is responsible for implementing all the confidentiality and security measures applicable to personal data
- the subcontractor must provide adequate guarantees regarding the technical security, organisational and confidentiality measures governing the processing to be carried out

Subcontractors acting under contractual instructions from NATUREX will be bound to implement appropriate protective measures for personal data and must be able to present NATUREX with adequate guarantees regarding the implementation of measures to ensure the confidentiality and security of the data.

Subcontractors will be prohibited from transferring personal data outside the European Union without prior written agreement from the NATUREX data processing manager.

If certain third parties are located in countries whose regulations do not necessarily offer the same level of protection as that of the Member States of the European Union, NATUREX will ensure that these transfers are carried out, at the very least, in accordance with the provisions set down by local regulations. Data transfers will be governed by standard contractual clauses decreed by the French laws of 15 June 2001 and 27 December 2004.

Your rights

Where NATUREX process your personal data, you are entitled to a number of rights and can exercise these rights at any point.

You have the right to access, correct or update your personal data at any time.

You have right to request that we delete your data if: your personal data is no longer necessary in relation to the purposes for which we collected it; or you withdraw the consent that you had previously given us to process your personal data, and there is no other legal ground to process that personal data; or you object to us processing your personal data for direct marketing purposes; or you object to NATUREX processing your personal data for NATUREX's legitimate interests.

You have a right to limitation of use of this information after you have objected to processing, after you have contested the accuracy of the data, when processing is illegal or when this proves necessary to establish, exercise or defend a legal claim.

You may exercise your right to portability of the data and set out instructions relating to storage, erasure and communication of your personal data after your death.

These rights may be exercised, at any time, by contacting the NATUREX Data Protection Officer (DPO) at the following address: DPO – Direction Juridique NATUREX SA – 250 rue Pierre Bayle – BP 81218 – 84911 Avignon cedex 9 or by sending an email to the following address dpo@naturex.com.

If you are concerned about an alleged breach of privacy law or any other regulation by NATUREX, you can contact NATUREX Data Protection Officer that will be made available to investigate your complaint and give you information about how it will be handled.

If you are not satisfied with the way in which NATUREX has resolved your complaint, you have the right to complain to the data protection authority in your country. You may also refer the matter to a court of competent jurisdiction. For any question on these issues, please contact the Data Protection Officer by email to the address dpo@naturex.com.